

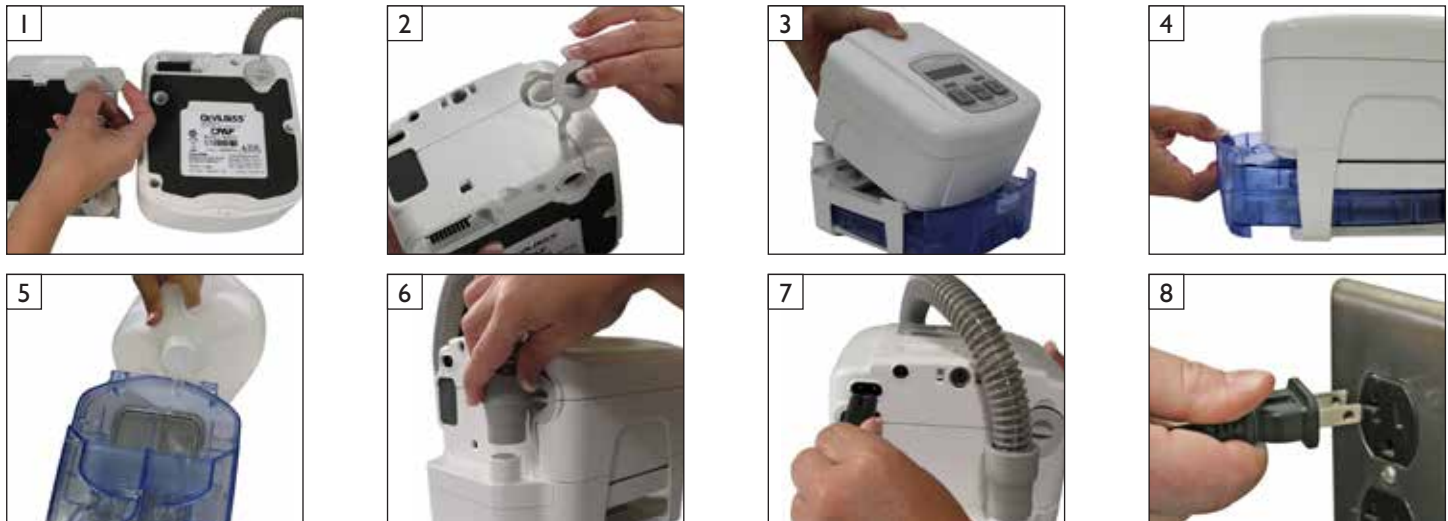
TROUBLESHOOTING YOUR INTELLIPAP CPAP WITH HEATED HUMIDIFICATION

NOTE: Refer to instruction manual for more detailed instructions.
Applies to all IntelliPAP models.

KEY FEATURES

IntelliPAP Device / Keypad		
<p>DC Power Connector, Data Port, AC Power Connector, Air Inlet Filter Opening, Air Supply Port on Back, Air Supply Port Plug</p>	<p>Heater Power Connector, Air Supply Port</p>	<p>Previous Item, Next Item, On/Off, Increase Value, Heater Power LED, Decrease Value, Delay</p>
Humidifier Cradle Key Features		
<p>Storage Compartment for Connector Cover (on bottom), Air Supply Port Outlet, Air Supply Port Inlet, Flow Generator Release Button, Heater Power Connector, Heater Plate, Flow Generator Locking Tabs</p>	<p>Chamber Release Latch, Chamber Disassembly Lever, Chamber Lid, Chamber Base, Heat Transfer Plate (on bottom), Water Level Indicators (front & Sides), Sealing Gasket</p>	

FIGURES



TROUBLESHOOTING

WARNING

Electric Shock Hazard - Do not remove the device cabinet; there are no user-serviceable internal components. The cabinet should only be removed by a qualified DeVilbiss provider.

Issue	Possible Cause	Remedy
Nothing shows on the display.	1. Device is not plugged in or the power cord is not fully inserted (Figures 7 & 8).	1a. Verify that power cord is firmly connected to the IntelliPAP and the power outlet. 1b. If you are using a DC power source, make sure the cable connections are secure. Verify that battery is charged.
	2. Optional Humidifier-The IntelliPAP is not fully seated on humidifier cradle (Figure 3).	2. Refer to assembly instructions (Figures. 1-7).
	3. There is no outlet power (Figure 8).	3. Locate a suitable functioning power source.

TROUBLESHOOTING

Issue	Possible Cause	Remedy
The IntelliPAP does not start when breathing into the mask.	1. The Auto-ON feature has been disabled.	1. Use the ON/OFF button to start and stop device.
	2. There is no power to the device (Figure 7 & 8).	2. Verify that the power cord is firmly connected to the device and the power outlet.
	3. Breath is not deep enough for the Auto-ON feature to detect.	3. Breathe deeply in and out to start the device.
	4. You are using a full face mask that has an anti-asphyxia valve.	4. Auto-ON may not work because your exhaled breath escapes through the open valve. Use the ON/OFF button to start and stop the device.
	5. The air supply port plug is missing or not fully inserted.	5. Make sure the air supply port plug is fully inserted into the unit.
	6. The humidifier chamber is not fully engaged into the cradle or is missing.	6. Slide the humidifier chamber fully into the slot. Verify the latching lever snaps into place.
The airflow has stopped unexpectedly during use or reports mask leak.	1. The Auto-OFF feature has detected large airflow because of loosely fitting mask.	1. Ensure you have a good mask fit; adjust mask and headgear.
	2. During use, your mouth opens and you begin to mouth-breathe.	2. Contact equipment provider for a chin strap or different mask to prevent mouth-breathing.
	3. The optional humidifier chamber is not fully engaged or is missing.	3. Slide the humidifier chamber fully into cradle. Verify the release latch clicks into place.
	4. The air supply port plug is missing from the back of the CPAP or is not fully inserted (Figure 2).	4. Ensure the air supply port plug is fully inserted into the back of the CPAP.
The display shows a device fault.	An error has occurred in the device and requires servicing.	Contact your equipment provider for service.
Apnea symptoms have recurred.	1. Air filter may be dirty.	1. Clean or replace the air filter and relocate device away from drapes or other dusty surfaces.
	2. Apnea condition has changed.	2. Contact your physician or equipment provider.
Skin becomes irritated where mask contacts face.	1. Headgear is too tight or improperly adjusted.	1. Loosen headgear to reduce contact pressure on face.
	2. Your mask may not be sized properly or is not the most appropriate shape for you.	2. Contact physician or equipment provider.
Dryness of throat or nose.	Inadequate humidity.	1a. Add a DeVilbiss DV5HH heated humidifier. 1b. Increase the heater setting on the humidifier.
Water condensation collecting in the hose causing a gurgling sound.	1. Humidification is too high.	1. Reduce humidifier heater setting.
	2. Room temperature fluctuates from higher to lower levels through the night.	2. Increase room temperature.
Air from IntelliPAP seems to be too warm.	1. Air filters are dirty.	1. Clean or replace the air filter and relocate device away from drapes or other dusty surfaces.
	2. Air inlet port is blocked.	2. Unblock air inlet.
	3. Room temperature is too high.	3. Lower room temperature.
	4. Device is located near a heat source.	4. Locate device away from heat source.
	5. Humidifier (optional) heater setting is too high.	5. Lower heater setting.
Nasal, sinus or ear pain, runny nose.	You may have a reaction to air flow pressure.	Discontinue use and contact physician.
Heater setting is not visible on display.	1. The IntelliPAP is not fully seated onto the humidifier cradle (Figure 3).	1. Ensure proper contact is made (Fig. 3).
	2. Your CPAP device is not equipped with the optional humidifier.	